

COMPLAINT FORM

KOVACO, spol. s r. o., Mostová 2, 811 02 Bratislava, Company ID No: 36 038 911,

VAT ID No.: SK 202 006 5762

E-mail: kovaco@kovaco.sk, Tel. No.: +421 918 873 496, Website: www.kovaco.sk

Customer information:

Company name: _____

Headquarters: _____

Company ID No.: _____

VAT ID No.: _____

Telephone number: _____

E-mail address: _____

Information about the product complained about:

Product name: _____

Product serial number: _____

Tax document number: _____

Date of purchase of the product: _____

Description of the product defect:

1. The customer can exercise the rights of liability for product defects (complaint) with the manufacturer of the product, in the manner specified in the Warranty and Complaint Conditions, which are an integral part of the Sales and Delivery General Terms and Conditions available on the manufacturer's website at <https://www.kovacocompany.sk/dokumenty/>.
2. In order to exercise the rights of liability for product defects (complaint), a proof of purchase of the product is required, i.e., an invoice or a receipt. The proof of purchase is sufficient for the purpose of the complaint even if the warranty certificate was issued but the customer has lost it.
3. The complaint form must be accompanied by a photograph of the product's serial number plate, photo documentation of the product defect, maintenance and service records and the warranty card.

By signing this complaint form, the customer confirms that it has read in detail the Warranty and Complaint Conditions available on the manufacturer's website in the Documents section and agrees to these Warranty and Complaint Conditions.

On: _____

Signature for the customer

Accepted for complaint on: _____

Signature for the manufacturer
KOVACO, spol. s r. o.